# 4.5 Other information as may be prescribed under Section 4(i) (b) (xvii)

## Process of redress of grievances

University has established Dean Student Welfare Office for resolving the students relating grievances as emerged from time to time.

A Committee has also been constituted for this purpose.

- 1. Any employee or student of the University who is aggrieved by a decision of any authority or officer of the University may represent to the Registrar through proper channel within 7 days of receipt of such orders or copy of such resolution clearly stating how he is affected by such a decision along with any documentary evidence on the matter supporting the representation.
- 2. The Registrar upon scrutiny of the representation shall forward the same to the Grievance Redressal Cell within 7 days of receipt of the representation.
- 3. The Grievance Redressal Cell shall submit its recommendations on the representation to the Registrar within 15 days of receipt of such a reference.
- 4. The report of the Grievance Redressal Cell may be placed before the next meeting of the Executive Council whose decision on the matter shall be final

Composition of which is available on University website.

https://cus.ac.in/index.php/en/information-3/functional-bodies/grievance-redressal-cell

#### **4.5.6 Annual Report** https://cus.ac.in/index.php/en/annual-report-e

4.5.8 Any other information such as – (a) Citizen's Charter, (b) Result Framework

Document (RFD), (c) Six monthly reports on the (d) Performance against the benchmarks
set in the Citizen's Charter:

## 5. Inforamtion may be prescribed

# 5.1.2 Details of thierd party audit of voluntary disclosure- (a) date of audit carried out, (b) Report of the audit carried out:

Date of audit for the year 2021-22 is 16.09.2022

Date of audit for the year 2022-23 is 11.08.2023

Link:

- 5.1.4: Consultancy Committee of key stake holders for advice on suo-motu disclosure (a) date from which constituted (b)Name and Desi8gnation of the officers
- 5.1.5 Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI (a) Dates from which constituted, (b) Name and Designation of the Officers